

# Helping teachers succeed with Edsby

Edsby invests heavily in helping teachers learn what they need to know about Edsby in their own way, and at their own pace.



Teachers are bombarded with new applications every day. Some of them love the challenge of learning new things, and some do not. That's why Edsby works hard to support all teachers as they learn Edsby, offering a variety of ways to help everyone get comfortable with the system in a way that works best for them.



## Intuitive, modern design

To make things simple to begin with, Edsby was designed to work like the social media systems teachers already know and use. Who needed a lot of training to use Facebook?



## In-person training

Edsby performs on site training in large districts, often led by former teachers. In large districts, Edsby and partners train local trainers so knowledge stays in the district.



## Custom videos

Edsby can create videos using a district's specific language and messaging to make the introduction of Edsby easier for local teachers, students and parents.



## Help documents

Prepackaged FAQs and dozens of training videos illustrate aspects of Edsby for teachers.



## New user "tour"

There's a tour built into the Edsby product. First time users are stepped through the basics of many areas of Edsby and can review anytime they like. With videos.



## A collaborative area

There's a place inside every Edsby system where teachers can pose questions for Edsby personnel. Answers are made available for other teachers to see and learn from.



## A hotline to Edsby support

From within Edsby, teachers have a way to connect with Edsby support personnel for answers to specific questions. For teachers, an answer from a real person is only ever one click away.



## A test "sandbox" to play in

Districts can be given a private Edsby server mirroring the district's customizations so teachers and others can learn Edsby without compromising live student data.

We're committed to helping your staff become Edsby experts, and will work with your district to define and customize a deployment plan that's right for all your teachers.

## Contact us to talk about Edsby teacher onboarding resources

